# **MUSTAFA ABALI**

# SENIOR PROGRAMMER ANALYST / ERP DEVELOPER

- With thirteen years of practical experience in computer engineering, I am proficient in all software development stages such as analysis, coding, testing, updates, and support.
- I thrive in high-pressure environments and have the ability to handle multiple projects concurrently.
- Whether as a team player or working autonomously, I am equally efficient.

# AREAS OF EXPERTISE

# PROGRAM- YEAR OF EXPERIENCE C# MSSQL ERP ASP.NET Excel & VBA Acumatica Imports Acumatica Exports Workflow Design AWS Looker Studio Acumatica Reports

# **EDUCATION HISTORY**

# EUROPEAN UNIVERSITY OF LEFKE Bachelor of Science in Computer Engineering, 2006 - 2011 Turkey

- Member of the Soccer Society (ultraslan)

# HOBBIES

- Engaging in Volleyball, Tennis, Table Tennis, and Pitch & Putt
- Skiing, Cycling, and Hiking
- Reading
- Socializing with friends

# **WORK EXPERIENCE**

# SENIOR PROGRAMMER ANALYST / ERP DEVELOPER ENCEPTA (BDI GROUP) - CANADA | Jan 2025 - Present

Supporting RAM, Quattro, Encepta, and Torus Talent (BDI Group)

- Maintain and customize Acumatica ERP across multiple companies to meet evolving business needs.
- Built a centralized ticketing system (350+ requests logged; 320+ resolved).
- Delivered custom solutions and dashboards to improve efficiency and reporting.
- Enhanced core ERP modules: Projects, Finance, Purchasing, Time & Expense, and Security.
- Resolved ERP issues proactively to ensure system stability and user satisfaction.

# SENIOR SOFTWARE ENGINEER RACK ATTACK (Retail Business) - CANADA | Dec 2020 - Dec 2024

- Led development of a web-based POS system, enhancing features, UX, and efficiency.
- Built and maintained key systems (Payroll, Ordering, Inventory) to ensure data accuracy.
- Delivered insights via SSRS and Looker Studio reports for strategic decision-making.
- Utilized SQL for complex data manipulation and reliable data management.
- Integrated Acumatica ERP with POS, customizing for better business alignment.
- Managed Ticketing system updates and support, improving issue resolution and user satisfaction.

### SOFTWARE ENGINEER

# TAXCASH - CANADA | August 2020 - Dec 2020

- Developed and optimized financial applications to ensure reliable system performance.
- Enhanced website functionality and resolved issues to improve user experience.
- Generated detailed reports to support data-driven decision-making and strategic planning.

### **SOFTWARE ENGINEER**

## ECA BR MAGAZACILIK, CAM MERKEZI (in Turkey | 2012-2019

- Led full software development lifecycle to optimize internal and external processes.
- Designed and implemented solutions that improved workflows and customer satisfaction.
- Enhanced MRP/ERP systems and developed utility tools for added functionality.

# **GET IN CONTACT**

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# SOFT SKILLS

- Maintaining a Positive Attitude
- Demonstrating Team Player Skills
- Performing Effectively Under Pressure
- Being a Fast Learner

# OTHER SKILLS

- Capable of accurately assessing intricate technical data
- Proficient in analyzing, designing, and implementing database structures
- Attentive to details
- Exceptional at problem-solving